

MICROCOM[®]

2400XR

OPERATING MANUAL



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Document Reference: D0000566_B

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INTRODUCTION

We at Pliant Technologies want to thank you for purchasing MicroCom 2400XR. MicroCom 2400XR is a robust two-channel full-duplex multi-user wireless intercom system that operates in the 2.4GHz frequency band to provide superior range and performance, all without the need for a basestation. The system features lightweight belt packs and provides exceptional sound quality, enhanced noise cancellation, and long-life battery operation. In addition, the MicroCom's IP67-rated belt pack is built to endure the wear and tear of everyday use, as well as the extremes in outdoor environments.

In order to get the most out of your new MicroCom 2400XR, please take a few moments to read this manual completely so that you better understand the operation of this product. This document applies to model PMC-2400XR. For questions not addressed in this manual, feel free to contact the Pliant Technologies Customer Support Department using the information on page 9.

PRODUCT FEATURES

- Robust Two Channel System
- Simple to Operate
- Up to 10 full-duplex Users
- Pack to Pack Communication
- Unlimited Listen-Only Users
- 2.4 GHz Frequency Band
- Frequency Hopping Technology
- Ultra Compact, Small, and Lightweight
- Rugged, IP67-Rated Belt Pack
- Long 12-hour battery life
- Field Replaceable Battery
- Available Drop-in Charger

WHAT'S INCLUDED WITH MICROCOM 2400XR?

- Belt Pack
- Li-Ion Battery (Installed during shipment)
- USB Charging Cable
- Belt Pack Antenna (Detached during shipment. Attach it to the belt pack prior to operation.)
- Quick Start Guide

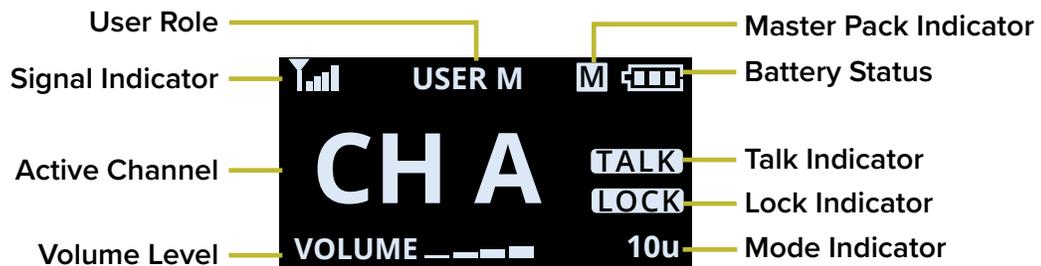
OPTIONAL ACCESSORIES

- PAC-USB5-CHG: MicroCom 5-Port USB Charger
- PAC-MCXR-5CASE: IP-67-rated MicroCom Hard Carry Case
- PAC-MC-SFTCASE: MicroCom Soft Travel Case
- PBT-XRC-55: MicroCom XR 5+5 Drop-In Belt Pack and Battery Charger
- PHS-SB11LE-DMG: SmartBoom® LITE Single Ear Pliant headset with Dual Mini connector for MicroCom
- PHS-SB110E-DMG: SmartBoom PRO Single Ear Pliant headset with Dual Mini connector for MicroCom
- PHS-SB210E-DMG: SmartBoom PRO Dual Ear Pliant headset with Dual Mini connector for MicroCom
- PHS-IEL-M: MicroCom in-ear headset, single ear, left only
- PHS-IELPTT-M: MicroCom in-ear headset with push-to-talk (PTT) button, single ear, left only
- PHS-LAV-DM: MicroCom lavalier microphone and eartube
- PHS-LAVPTT-DM: MicroCom lavalier microphone and eartube with PTT button

CONTROLS



DISPLAY INDICATORS



SETUP

1. **Attach the belt pack antenna.** It is reverse threaded; screw counter-clockwise.
2. **Connect a headset to the belt pack.**
3. **Power on.** Press and hold the **POWER** button for two (2) seconds, until the screen turns on.
4. **Access the menu.** Press and hold the **MODE** button for 2 seconds, until the screen changes to **<SETTING MODE>**. Short-press **MODE** to scroll through the settings, and then scroll through setting options using **VOLUME +/-**. Press and hold **MODE** to save your selections and exit the menu.
 - a. **Select a Group.** Select a group number from 00–51.
Important: Belt packs must have the same group number to communicate.
 - b. **Select an ID.** Select a unique ID number.
 - ID options: M, 01–09, S, or L
 - One pack *must always* use the “M” ID and serve as the master pack for proper system function. An “M” indicator designates the master pack on its OLED.
 - Listen-only packs must use the “L” ID. You may duplicate ID “L” on multiple belt packs.
 - Shared packs must use the “S” ID. You may duplicate ID “S” on multiple belt packs, but only one shared pack may talk at a time.
 - When using “S” IDs, the last full-duplex ID (“09”) cannot be used.
 - c. **Confirm pack’s Security Code.** Belt packs must use the same security code to work together as a system.

BATTERY

The rechargeable Lithium-ion battery is installed in the device at shipment. To recharge the battery, either 1) plug the USB charging cable into the device USB port or 2) connect the device to the drop-in charger (PBT-XRC-55, sold separately). The LED in the top right corner of the device will illuminate solid red while the battery is charging and will turn off once the battery is fully charged. The battery charge time is approximately 3.5 hours from empty (USB port connection) or approximately 6.5 hours from empty (drop-in charger). The belt pack may be used while charging, but doing so may lengthen battery charge time.

OPERATION

- **LED Modes** - LED is blue and double blinks when logged in and single blinks when logged out. LED is red when battery charging in progress. LED turns off when charging is complete.
- **Lock** - To toggle between Lock and Unlock, press and hold the **TALK** and **MODE** buttons simultaneously for 3 seconds. “Lock” appears on the OLED when locked. This function locks the Talk and Mode buttons, but it does not lock headset volume control or the Power or Channel buttons.
- **Volume Up and Down** - Use the **+** and **-** buttons to control the headset volume. “Volume” and a stair-step indicator display the belt pack’s current volume setting on the OLED. You will hear a beep in your connected headset volume is changed. You will hear a different, higher-pitched beep when maximum volume is reached.
- **Talk** - Use the Talk button to enable or disable talk for the device. “TALK” appears on the OLED when enabled.
 - » Latch talking is enabled/disabled with a single, short press of the button.
 - » Momentary talking is enabled by pressing and holding the button for 2 seconds or longer; talk will remain on until the button is released.
 - » Shared users (“S” ID), can enable talk for their device with the momentary talking function (press and hold while talking.) Only one Shared user can talk at a time.
- **Channel** - Use the Channel button to toggle between the channels enabled on the belt pack.
- **Out of Range Tones** - The user will hear three quick tones when the belt pack logs out of the system, and they will hear two quick tones when it logs in.



Figure 1: Lock Indicator



Figure 2: Volume Setting



Figure 3: Talk Indicator



Figure 4: Channel Indicator

OPERATING MULTIPLE MICROCOM SYSTEMS IN ONE LOCATION

Each separate MicroCom system should use the same Group and Security Code for all belt packs in that system. Pliant recommends that systems operating in proximity to one another set their Groups to be at least ten (10) values apart. For example, if one system is using Group 03, another system nearby should use Group 13.

MENU SETTINGS

The following settings are adjustable from the belt pack menu.

1. To access the menu, press and hold the **MODE** button for 3 seconds, until the screen changes to **<Setting Mode>**.
2. Short-press the **MODE** button to scroll through the settings: Group, ID, Side Tone, Mic Gain, Channel A, Channel B, and Security Code.
3. While viewing each setting, you may scroll through its options using the **VOLUME +/-** buttons; then, continue to the next menu item by pressing the **MODE** button. See the Table below for the available options under each setting.
4. Once you have finished your changes, press and hold **MODE** to save your selections and exit the menu.

Setting	Default	Options	Description
Group	N/A	00-51	Coordinates operation for belt packs communicating as a system. Belt packs must have the same group number to communicate.
ID	N/A	M 01-09 S L	Master ID Full-Duplex ID Options Shared Listen-Only
Side Tone	5	1-5, Off	Allows you to hear yourself while talking. Louder environments may require you to enable your side tone.
Mic Gain	1	1-8	Determines the headset microphone audio level being sent from the microphone pre amp.
Channel A	On	On, Off	
Channel B	On	On, Off	
Security Code ("SEC Code")	0000	4-digit alpha-numeric code	Limits access to a system. Belt packs must use the same security code to work together as a system.

RECOMMENDED SETTINGS BY HEADSET

The following table provides recommended MicroCom settings for several common headset models.

Headset Model	Recommended Setting
	Mic Gain
Headset with boom mic	1
Headset with lavalier mic	3

DEVICE SPECIFICATIONS

Specification*	PMC-2400XR
Radio Frequency Type	ISM 2400-2483 MHz
Radio Interface	GFSK with FHSS
Maximum Effective Isotropically Radiated Power (EIRP)	400 mW
Number of Talk Channels	2
Antenna	Detachable Type Dipole Antenna
Charge Type	USB Micro; 5 V; 1-2 A
Maximum Full Duplex Users	10
Number of Shared Users	Unlimited
Number of Listen Only Users	Unlimited
Battery Type	Rechargeable 3.7 V; 2,000 mA Li-ion field-replaceable battery
Battery Life	Approx. 12 hours
Battery Charging Time	3.5 hours (USB cable) 6.5 hours (Drop-in charger)
Dimension	4.83 in. (H) × 2.64 in. (W) × 1.22 in. (D, with belt clip) [122.7 mm (H) x 67 mm (W) x 31 mm (D, with belt clip)]
Weight	6.35 oz. (180 g)
Display	OLED

**Notice about Specifications: While Pliant Technologies makes every attempt to maintain the accuracy of the information contained in its product manuals, that information is subject to change without notice. Performance specifications included in this manual are design-centered specifications and are included for customer guidance and to facilitate system installation. Actual operating performance may vary. Manufacturer reserves the right to change specifications to reflect latest changes in technology and improvements at any time without notice.*

NOTE: This model complies with ETSI standards (300.328 v1.8.1)

PRODUCT CARE AND MAINTENANCE

Clean using a soft, damp cloth.

CAUTION: *Do not use cleaners that contain solvents. Keep liquid and foreign objects out of the device openings. If the product is exposed to rain, gently wipe off all surfaces, cables, and cable connections as soon as possible and allow unit to dry before storing.*

PRODUCT SUPPORT

Pliant Technologies offers technical support via phone and email from 07:00 to 19:00 Central Time (UTC-06:00), Monday through Friday.

1.844.475.4268 or +1.334.321.1160
technical.support@plianttechnologies.com

Visit www.plianttechnologies.com for product support, documentation, and live chat for help. (Live chat available 08:00 to 17:00 Central Time (UTC-06:00), Monday through Friday.)

RETURNING EQUIPMENT FOR REPAIR OR MAINTENANCE

All questions and/or requests for a Return Authorization Number should be directed to the Customer Service department (customer.service@plianttechnologies.com). Do not return any equipment directly to the factory without first obtaining a Return Material Authorization (RMA) Number. Obtaining a Return Material Authorization Number will ensure that your equipment is handled promptly.

All shipments of Pliant products should be made via UPS, or the best available shipper, prepaid and insured. The equipment should be shipped in the original packing carton; if that is not available, use any suitable container that is rigid and of adequate size to surround the equipment with at least four inches of shock-absorbing material. All shipments should be sent to the following address and must include a Return Material Authorization Number:

Pliant Technologies Customer Service Department
Attn: Return Material Authorization #
205 Technology Parkway
Auburn, AL USA 36830-0500

LICENSE INFORMATION

PLIANT TECHNOLOGIES MICROCOM FCC COMPLIANCE STATEMENT

00004394 (FCCID: YJH-GM-900MSS)

00004445 (FCCID: YJH-GM-24G)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION

Modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Compliance Information: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE

FCC RF Radiation Exposure Statement: This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

The antennas used for this transmitter must be installed to provide a separation distance of at least 5 mm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

CANADIAN COMPLIANCE STATEMENT

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). (Specifically RSS 247 Issue 2 (2017-02). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

PLIANT WARRANTY STATEMENT

CrewCom® and MicroCom™ products are warranted to be free from defects in materials and workmanship for a period of two years from the date of sale to the end user, under the following conditions:

- First year of warranty included with purchase.
- Second year of warranty requires product registration on the Pliant website.

Tempest® professional products carry a two-year product warranty.

All headsets and accessories (including Pliant-branded batteries) carry a one-year warranty.

The sole obligation of Pliant Technologies, LLC during the warranty period is to provide, without charge, parts and labor necessary to remedy covered defects appearing in products returned prepaid to Pliant Technologies, LLC. This warranty does not cover any defect, malfunction, or failure caused by circumstances beyond the control of Pliant Technologies, LLC, including but not limited to negligent operation, abuse, accident, failure to follow instructions in the Operating Manual, defective or improper associated equipment, attempts at modification and/or repair not authorized by Pliant Technologies, LLC, and shipping damage. Products with their serial numbers removed or effaced are not covered by this warranty.

This limited warranty is the sole and exclusive express warranty given with respect to Pliant Technologies, LLC products. It is the responsibility of the user to determine before purchase that this product is suitable for the user's intended purpose. **ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. NEITHER PLIANT TECHNOLOGIES, LLC NOR ANY AUTHORIZED RESELLER WHO SELLS PLIANT PROFESSIONAL INTERCOM PRODUCTS IS LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.**

PARTS LIMITED WARRANTY

Replacement parts for Pliant Technologies, LLC products are warranted to be free from defects in materials and workmanship for 120 days from the date of sale to the end user.

This warranty does not cover any defect, malfunction, or failure caused by circumstances beyond the control of Pliant Technologies, LLC, including but not limited to negligent operation, abuse, accident, failure to follow instructions in the Operating Manual, defective or improper associated equipment, attempts at modification and/or repair not authorized by Pliant Technologies, LLC, and shipping damage. Any damage done to a replacement part during its installation voids the warranty of the replacement part.

This limited warranty is the sole and exclusive express warranty given with respect to Pliant Technologies, LLC products. It is the responsibility of the user to determine before purchase that this product is suitable for the user's intended purpose. **ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. NEITHER PLIANT TECHNOLOGIES, LLC NOR ANY AUTHORIZED RESELLER WHO SELLS PLIANT PROFESSIONAL INTERCOM PRODUCTS IS LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.**